

Terms and conditions for Print Sales

Terms and conditions for prints purchased online for retail customers from the Ligvanger web site.

Contact details :

Telephone (Mon-Fri. 9am-5pm) +27(0)83 442 1622

Email us via the contact form on the website

All the descriptions of the goods and services within this site are accurate to the best of our knowledge. We correct all errors as soon as we are aware of them.

The images provided as prints on the Ligvanger website are the property of Peet van den Berg (the copyright owner)

No rights are conferred in the purchase of a print from Ligvanger. You must not use, copy, modify or share these images in any manner.

For any commercial enquiries, please contact us through the contact form on the website

Delivery

We use MDC Couriers person. To person. Services and all prints are packed by the printers Wet Ink.

VAT

For **all** orders made from South Africa, 14% VAT is included in the price.

Returns

The Colour settings and the type of your computer monitor that you use to view your image, before ordering have an influence on the perception of how your image should look. You should be aware that images viewed in the majority of web browsers are not colour accurate, and that prints may look slightly different. There is also a variation between different paper types. If precise colors are important for you, you should contact us for more information **before** placing your order. As we cannot guarantee the accuracy of your monitor, we will not accept colour reproduction as a valid reason for return.

Due to the bespoke status of these artworks, items that are delivered as described and in good condition may not be returned but damaged items will be exchanged free of charge.

We reserve the right to charge for re-posting returned orders, which have been especially produced to meet your personal requirements.

We reserve the right to contact you via telephone or email should we have any questions about your image prior to printing.

Damage

It is the customer's responsibility to check for any damage that may have occurred during transit. You have 24 hours from the time of delivery to report any damage to us. It is essential that you contact us within the 24 hours, so that we can claim compensation from the courier company on your behalf and reprint the print for you.

See also our [Privacy Policy](#) for details about how we utilize any information about our customers and web site visitors.

Ordering Prints from Ligvanger

Fine Art prints for your home and business

You can purchase prints in three (3) sizes: as indicated in the table below. Please note that the sizes are approximate, since the aspect ratio (squareness) of prints varies. Please ask if you require exact sizes

We produce them to fit your specific requirements and if required.

All the photos in the [gallery](#) have prices, available sizes, and where appropriate, a choice of media.

Note - for Commercial purchasers

- Please contact us directly with your requirements, since we have a range of print and pricing options aimed at commercial clients. We supply fine art prints on a variety of materials and at bespoke sizes for residential and commercial interior design. Please ask for a quotation.

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Email us via the contact form.

Payment. (retail purchases)

- Paypal
- Credit Cards

There are full details available of our [Terms and Conditions](#) for retail sales and our [Privacy Policy](#)

Purchasing prints

The prices quoted for individual photographs in the gallery differ according to size and if the work is a limited edition. All prints are therefore SQ.

The prints are preferably printed on Hahnemühle German Etching 310gsm archival matt art paper or (more expensive) on Felix Schoeller True Fiber 200gsm - please do ask if you are not sure what this sort of print will look like. When you contact us for a quote, please state your preferences.

Follow these links for more... [Hahnemühle Photo](#) and [Felix Schoeller](#)

Please note: the sizes are approximate, since the aspect ratio (squareness) of prints varies. Please state if you require exact sizes.

Delivery and packaging costs are quoted on the website under the online shop.

International Sales

We are happy to ship overseas - please contact us directly for shipping options and costs to your location.

Large Prints

For sizes above A2 contact us directly to arrange shipping or collection.

Special print sizes and Materials

We can produce prints on specialist heavy art papers and at very large sizes - call for details.